

## Need to send something back to us?

- 1. Read the instructions below and complete this form in full.
- 2. Return to us at the following address, we recommend using a tracked delivery service.

Joan Allen Electronics 9 Hall Street Long Melford, Sudbury Suffolk CO10 9JF

## **RETURN INSTRUCTIONS**

- Item(s) must be returned within 30 days of receipt in a new and unused saleable condition in the original packaging.
- Please ensure the item and packaging are boxed and packed securely, Joan Allen is not liable for damaged caused due to insufficient packing.
- Returns are typically completed within <u>7 working days</u>

Customer name:

Customer contact tel.	Reason for Return?		
	Wrong item ordered	ltem not suitable	
	Wrong item received	Item damaged/faulty	
Order No.	Any Extra details needed	for the return	
Item(s) returned			
1			
2			
3			

## PLEASE INCLUDE THIS RETURNS FORM IN YOUR BOX TO ALLOW THE STAFF TO PROCESS YOUR RETURN.