



JOAN ALLEN REPAIRS FORM

Need to send something in for repair?

1. Read the instructions below and complete this form in full.
2. Return to us at the following address, we recommend using a tracked delivery service.

Joan Allen Electronics
Tye Farm
Monks Eleigh Tye
Ipswich
IP7 7JN

REPAIR INSTRUCTIONS

- Please contact us before hand to ensure we are able to conduct your repair, we are available online and via telephone on 01959 571 255
- Please ensure the item and packaging are boxed and packed securely, Joan Allen is not liable for damaged caused due to insufficient packing.
- Repairs are typically completed within 14 working days how ever specialist cases may take longer

Original Order Number

(please leave blank if unknown):

1000_____

Item(s) coming in for return:

Make and model eg. Minelab Vanquish 440

Any addition information:

Nature of Fault:

Is the fault intermittent?

YES

NO

PLEASE NOTE, IF YOU ARE SENDING IN A FULL MACHINE FOR REPAIR ENSURE YOU SEND THE FULL UNIT:
CONTROL BOX, SHAFT AND COIL

**PLEASE INCLUDE THIS REPAIRS FORM IN YOUR BOX
TO ALLOW THE STAFF TO PROCESS YOUR REPAIR.**